

Requirement Section	Requirement ID	Applies to which services	Requirement Description	HHS Tech Group Detailed Response
Data Management	DM01	Applies to all	The Supplier shall provide an indicator to suppress generation of documents containing Member identification for confidential services.	Confirmed. RyL features data intelligence capabilities to detect PHI/PII within data for suppression. This ensures the confidentiality and protection of member information for proper data management and administration.
Data Management	DM02	Applies to all	The Supplier shall maintain a record/audit trail of a Member's requests for copies of personal records (including time/date, source, type, and status of request).	Confirmed. HHS Tech Group leverages Kibana, an open source data visualization technology, to take captured log data and transform it into readable, graphical reports. Member-level data reports can be generated to support HIPAA-compliant member data requests received.
Data Management	DM03	Applies to all	The Supplier shall maintain current and historical records of benefit plan assignment(s) for members, including periods of dual-eligibility. historical record of benefit assignment(s) for a client including identifying dual-eligibility spans.	Confirmed. RyL's Content Modules stores all current and historical records received, including all associated benefit assignments and dual-eligibility periods.
Data Management	DM04	Applies to all	The Supplier's solution shall provide audit trails to allow information on all transactions to be traced from receipt of the transaction through the completion of the transaction, capture at a minimum date/timestamp, data source, worker id, action taken and log any errors encountered for reporting.	Confirmed. All activity made throughout the system is logged and time-stamped and can be retrieved and analyzed on demand. The specific fields noted within this requirement such as the associated ID, errors, actions taken, and other items are logged and tracked in the system, including any changes made by system administrators.
Data Management	DM05	Applies to all	The Supplier shall be able to demonstrate the ability to support requirements for backup and archiving consistent with agency SLAs and CMS, State, and industry standards. The Supplier shall also adhere to data retention requirements cited in 45 CFR 164.316 and the State's Administrative Rules.	Confirmed. As a web-based solution hosted in the AWS GovCloud, HHS Tech Group will ensure the secure backup and archival of information through AWS data archiving, backup, and recovery services provided. Adherence is maintained with all Federal and industry-wide standards. Data retention periods are further configurable as needed to ensure alignment and adherence to State-specific
Data Management	DM06	Applies to all	The Supplier shall participate in governance processes led by the Agency and including the System Integrator and other module vendors as appropriate during design, definition, and any subsequent revisions of data formats to be used for communicating data to and from the module.	Confirmed. Ongoing work and collaboration throughout the term of the contract will be critical between HHS Tech Group, the System Integrator, and other module vendors. We will work with the Agency to ensure appropriate staff participate in each phase of the project and continually adhere to governance processes in place to seek appropriate approvals and authorizations as required.
Data Management	DM07	Applies to all	The Supplier shall provide the capability to exchange data in standard and non-standard formats as well as structured and unstructured data with multiple sources.	Confirmed. The RyL solution is designed to inherently support a wide range of data exchanges in varying formats. During the implementation, HHS Tech Group will work with all associated contractors to ensure the efficient, secure transmission of
Data Management	DM08	Applies to all	The Supplier's solution shall maintain an audit trail of all changes to data, including changes that were made in error and subsequently backed out of or suspended.	Confirmed. Our built-in audit trail capabilities support the logging of all activity, including errors and changes made or cancelled within the system. Similar to who saw what, where, and when, RyL also provides capabilities for who did what, where, and when. HHS Tech Group uses Logstash, an open-source technology, for both gathering and storing logs.
Data Management	DM09	Applies to all	The Supplier's solution shall archive all versions of reference information and update transactions.	Confirmed. RyL versions all code sets by date and provides archival capabilities by various filters like date, alphabetical name sort, provider type, etc.
Data Management	DM10	Applies to all	The Supplier shall maintain valid and standardized addresses according to United States Postal Service (USPS) verification, validation and standardization rules.	Confirmed. The RyL solution is integrated with Google Address Validation Service for address level verification and validation in accordance with the latest USPS address information, rules, and guidance, including Publication 28, released. With the integration of Google Address Validation tools, RyL can process, filter, clean, and validate address input data in real-time while ensuring compliance.
Data Management	DM11	Applies to all	The Supplier's solution shall facilitate real-time data processing including data cleansing, data loading, data brokerage, integration, validation, reconciliation, and synchronization with the State's Medicaid Enterprise system, as defined by the agency.	Confirmed. Our RyL solution is designed to support the receipt and processing of data from a multitude of source systems in real-time. This includes associated data validation, verification, reconciliation, and other activities in the system.
Data Management	DM12	Applies to all	The Supplier's solution shall optimize, manage and consolidate data storage.	Confirmed. RyL uses database optimization and file storage optimization methods to optimize and consolidate data storage.
Data Management	DM13	Applies to all	The Supplier's solution shall maintain all data sets defined by the HIPAA Implementation Guides to support storage of all transactions required under HIPAA Administrative Simplification Rule (e.g., Gender, Reason Code) for a timeframe as determined by the agency.	Confirmed. All data is properly stored in alignment with HIPAA protocols and EDI transaction standards. The length of time in which data is stored is configurable and can be adjusted as needed.
Data Management	DM14	Applies to all	The Supplier shall participate in ongoing data governance meetings as required by the Agency.	Confirmed. HHS Tech Group will ensure appropriate participation at all agency and State level data governance meetings.
Data Management	DM15	Applies to all	While the agency prefers real-time/event driven process, the Supplier shall provide a tool to easily administer and execute scheduled events (e.g. reports, file transfers, processes, notifications) to be performed on a regular basis (e.g. daily, weekly, monthly).	Confirmed. RyL can support both real-time and batch processing of data. For batch processing, RyL provides a batch scheduler to execute batch jobs/events, including file transfers, execution of batch reports, letter generations, notifications, and
Data Management	DM16	Applies to all	The Supplier shall standardize the structure and visibility of data and applications to support automated electronic data exchanges within the State's enterprise to promote interoperability.	Confirmed. Our solution supports the automated, electronic exchange of data, including all standard EDI transactions. Standardized structures will be documented and set up as part of our implementation, along with final testing to ensure the proper sending/ receiving of EDI data in a secure, compliant manner, without validation errors or latency issues.
Data Management	DM17	Applies to all	The Supplier shall be responsible for data management including ensuring that the architecture addresses data semantics, data harmonization, and shared-data ownership.	Confirmed. RyL's Content Module receives, processes, and stores all data in an organized structure that further supports data archiving, retrieval, search, and sorting. Data ownership, harmonization, and semantics for data storage and access will be discussed and reviewed for input and approval during the implementation.

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Data Management	DM18	Applies to all	The Supplier shall collect and maintain the relevant data necessary to support the budget neutrality reporting requirements specified in the State's 1115 Waiver (including the ability to identify those Members who would be ineligible for Medicaid in the absence of the State's 1115 Waiver).	Confirmed. RyL can generate reports specific to member eligibility, including 1115 Waiver-related impact reports. All existing reports, configurations required, and new reports needed will be addressed as part of the implementation process.
Data Management	DM19	Applies to all	The Supplier shall collaborate with all State enterprise Suppliers and solutions to accurately collect, process, and distribute applicable HIPAA EDI transactions.	Confirmed. The RyL solution is designed to inherently support HIPAA-compliant EDI data transaction standards in a variety of formats. During the implementation, HHS Tech Group will work with selected System Integrator and all associated stakeholders to ensure the efficient, secure routing of EDI transactions. All data transmissions will undergo extensive testing to ensure endpoint configurations are setup between RyL, the Enterprise Service Bus, and all other contractor modules/legacy applications to ensure appropriate data exchanges.
Data Management	DM20	Applies to all	The Supplier shall participate in the Data Governance process, as defined and administered by the Agency. The Data Governance process will define processes and adjudicate concerns for items including but not limited to: • Enterprise data lifecycle management processes (including master data management) • Data synchronization processes • Data formats for data exchanged by/between systems in Agency's Enterprise • Management of reference data (i.e. code list versions) • Dispute resolution for data management issues	Confirmed. HHS Tech Group will fully support the Data Governance process, including all review steps, approvals, and authorizations required. RyL is built on a foundation of Data Management best practices which focus on Data Integrity, Data Availability, Data Authenticity, Data Security, and Non-repudiation of Data, resulting in consistent and trustworthy data. Any documentation related to the Data Governance process will be followed and adhered to throughout the course of the project.